	1	5	10	
	Wisdom issue	Moderate conflict	Crisis	
Severity	Mild Stress	Distressed but functioning	Stronghold sin	
	Everyday problems	More complex issues	Significant suffering	
	1	5	10	
Ownership	Repentant	Sees sin	Blameshifts	
Ownership :	Open	Makes excuses	Defensive	
	Highly teachable	Moderately teachable	Denial - Not teachable	
Support	1	5	10	
	Close to family	Some family support	Estranged from family	
oupport	Intimate & Accountable	Few friends	No friends	
	Vulnerable in small group	Somewhat open in small group	Isolated - Not in small group	

- How long has this been going on?
- How are you thinking /feeling about the situation?
- Is it better or worse than X months/weeks ago?
- How have you contributed to this situation?
- Where have you sought counsel on this?
- What have you done about it?
- Who else knows about this?
- How have they helped you?
- How can I pray/support you during this time?

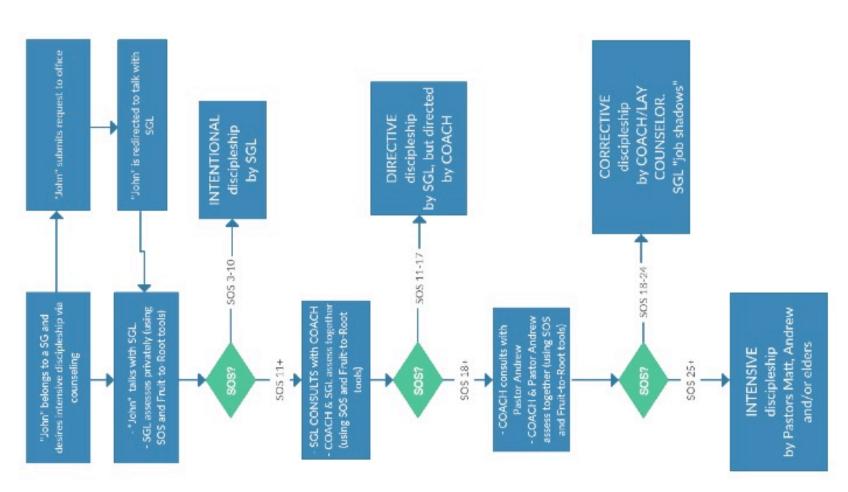
Scores:

To find the right score, add your severity, ownership, and support scores together. You should come up with a score between 3 and 30. The ranges on the following page will help you decide what to do next. Remember, you need to adjust responses on a case-by-case basis.

Principles:

- 1) It's a guideline, not etched in stone. Takes discernment and practice
- 2) Don't make it a clinical exercise. Have a conversation with the person in need.
- 3) Give a range of scores for both the individual categories and total overall score. Don't let everything be a "5".

OUL CARE	From Directive to Intensive Discipleship		Who is Involved?	Who does what?	How Long?
Intensive Soul Care James 5:19-20	Intensive Discipleship Crisis Counseling: greaking through the most difficult issues people face	SOS 25+	Pastor/Staff Counselor own Elders consult	Pastor/Staff Counselor consult with Elders to determine and execute care Plan	Case Dependent
Corrective Soul Care 2 Timothy 2:24-26	Level Three Corrective Discipleship Untying difficult knots and giving hope and direction from God's Word	SOS 18-24	SG Leader support Coach/Lay Counselor owns Pastor consults	Coach/Lay Counselor consults with Pastor to determine and execute care plan	4-8 meetings
Directive Soul Care Galations 6:1-2	Level Two Directive Discipleship Counseling in Small Groups; speaking into difficult situations in a directive/interventive way	SOS 11-17	SG Leader owns Coach cultivates	Coach cultivates SG Leader to determine and execute care plan/ spiritual growth points	2-3 meetings
	Level One Intentional Discipleship Intentionally and intrusively living out the "one-anothers" of Scripture	SOS 3-10	SG Leader owns Coach consults	SG Leader consults with Coach for practical wisdom	2-3 meetings
Solid Doctrine & Atmosphere of Grace in the church Ephesians 4	MENS				



PROCESS FOR TRIAGING & ACCESSING CARE